

RETURNS FORM



Customers outside of France:

Contact me before returning the item, an invoice for shipping costs will be sent to you beforehand in case of exchange. The price depends on your country. Contact me before proceed, a shipping cost invoice will be sent to you before. Price depend on your country. Contact me before proceed, a shipping cost invoice will be sent to you before. Price depend on your country. Contact me before proceed, a shipping cost invoice will be sent to you before. Price depend on your country.

Order date	Order number	Payment method

Details

Full name	
Delivery address	
Phone number	
Email	

What you return

Quantity	Product name	Size	Refund	Credit note	Exchange (size/design)	Reasons for return

How to return

1- All the conditions of return can be consulted on the General Conditions of Sale
When the return is due to an error on your part (choice of size/colour), and only if the garment is UNUSED, in new condition, you can exchange* the item, the return and reshipment costs remain at your charge, the items we sent by mistake will not be invoiced.
All products must be returned in the original condition, with tags and hygiene strip attached and in its original packaging. For hygiene reasons we do not offer refunds on products that have been worn or if the hygiene strip has been removed, or if they have come into contact with cosmetic products, smell of smoke or have pet hairs on them unless they are of unsatisfactory quality or unfit for purpose.
2- Contact me before proceed, a shipping cost invoice will be sent to you before. Price depend on your country
2- PRINT and complete this form
3- Prepare the parcel and ship it to:
FLOURY Marjolaine, Parc d'activités les tinnières, bat Camélia, porte 2, 22940 PLAINTTEL
4- Send the parcel. We strongly recommend returning the parcel by tracked parcel. We will not be held responsible in the event of loss if the parcel cannot be tracked.

Shipping Method

LOCAL POST	
MONDIAL RELAY	
DHL	

Procédure de retour

1- All the conditions of return can be consulted on the General Conditions of Sale - foreign customers:the shipping of the exchange will be at your expense, the costs will be charged to you	
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2- Contact me before proceed, a shipping cost invoice will be sent to you before. Price depend on your country	
3- Prepare the parcel and ship it to:	
NOTE: NEW ADDRESS FROM 08/03/2024 FOR THE RETURN OF YOUR ITEMS	
LOCAL POST/ DPD...: TERRE DE GYMNASTE FLOURY Marjolaine Village commercial de Malakoff , à côté de Hoogy's déco, 22940 PLAINTTEL	Par Mondial Relay/ PICK UP: TERRE DE GYMNASTE FLOURY MARJOLAINE HOOGY'S DECO , Village commercial de Malakoff, 22940 Plaintel contact@terredegymnaste.com
4- Send the parcel. We strongly recommend returning the parcel by tracked parcel. We will not be held responsible in the event of loss if the parcel cannot be tracked.	